



MDF KA DOOSRA NAAM

Terms & Conditions

These terms and conditions govern the durability claims made by Greenpanel for its range of Medium Density Fiberboard (MDF) products. Each MDF grade are subject to their respective detailed terms and conditions. By purchasing and using Greenpanel MDF products, you agree to abide by these terms and conditions.

1. Durability Claim

Greenpanel claims that its MDF products are durable, termite, fungus & borer proof, water-resistant, and fire-retardant. These claims are based on the quality of materials used and the manufacturing processes employed. However, the actual lifespan and durability of the product may vary depending on usage, maintenance, and environmental factors.

Durability is often measured by the product's ability to resist various stresses, such as physical impact, environmental factors, and high load bearing mechanical strength.

Here are some factors that determine our product considered durable:

1. **Build quality:** The product is made from high-quality raw materials that are resistant to insects and other microbial activities.
2. **Manufacturing techniques:** The product is manufactured using strong and reliable construction techniques and high quality adhesive bonding, to ensure its structural integrity.
3. **Strength and stability:** The product is designed to withstand the load it will encounter during normal use, preventing excessive flexing, bending, or breaking.
4. **Resistance to environmental factors:** This withstand exposure to various environmental conditions, such as temperature changes, humidity, without significant degradation.

Hence, our products are designed to be more durable than others, making it a desirable choice for consumers looking for long-lasting and reliable options.

2. Warranty

Greenpanel offers a limited warranty for its MDF products. The duration and coverage of this warranty may vary depending on the specific product. Please refer to the product-specific warranty documentation for detailed information.

3. Proper Usage

For Greenpanel MDF products to achieve their maximum durability and fulfill termite, borer, and fungus resistance claims, they must be used and maintained in accordance with the provided guidelines and instructions. Failure to do so may void any applicable warranties.

4. Environmental Conditions

The durability and water resistance of MDF products may be affected by environmental conditions such as excessive moisture, extreme temperatures, and exposure to direct sunlight. It is essential to protect the product from such conditions for optimal performance.

5. Installation

Proper installation by qualified professionals is crucial for ensuring the durability of Greenpanel MDF products and their ability to fulfill fire-retardant claims. Follow the recommended installation guidelines provided by Greenpanel for the specific product.

6. Inspection and Maintenance

General inspection and maintenance of MDF products are essential to ensure their continued durability. Any damage or defects should be addressed promptly to prevent further deterioration.

7. Limitation of Liability

Greenpanel shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from the use or misuse of its MDF products, including but not limited to, loss of profits, business interruption, or property damage.

8. Claims and Returns

If you believe that a Greenpanel MDF product has not met its durability claim or is defective, please refer to our returns and claims process, as outlined in our separate returns and claims policy.

9. Changes to Terms and Conditions

Greenpanel reserves the right to modify these terms and conditions at any time without prior notice. It is your responsibility to review them periodically for any updates or changes.

10. Contact Information

For inquiries, warranty claims, or additional information regarding the durability, termite, borer, fungus resistance, water resistance, and fire retardancy of Greenpanel MDF products, please contact our customer service department at info@greenpanel.com or 18001022999.

11. Creative visualization

Events shown are exaggerated as part of the creative visualization for commercial purpose. It is in no way related or indicative of real-life event occurred presently or in the past. The story, characters, and incidents portrayed in this production are fictitious. No identification with actual persons (living or deceased), places, buildings, and products is intended or should be inferred.

GREENPANEL INDUSTRIES LIMITED

3rd Floor, Plot No 68, Sector 44, Gurgaon 122003, Haryana
T-0124 478400 F-0124 4784699 email: info@greenpanel.com
Toll Free No. 18001022999 Monday to Friday 10 am to 5 pm